



# Zulu<sup>e</sup>DM

Target anyone, anywhere

**Product Terms of Use &  
Organizational Privacy Policy**

# ZULU EDM

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## 'TERMS AND CONDITIONS OF USE'

Zulu eDM Electronic Direct Marketing Platform (eDM) End User License Agreement & Terms of Use.

### Introduction

Please read the following terms of service carefully. They shall govern your use of Zulu eDM's web application, services and website. If, after reading these terms of service, you wish to use the web application, services and website, please indicate your acceptance of these terms by clicking "Accept" and finalizing your account sign-up.

If at any point you do not agree with the terms of service stated herein you must immediately discontinue your use of and access to the web application, services and website.

The terms and conditions in this agreement will govern your access to the Zulu Labs proprietary electronic direct marketing (eDM) system, hereafter named Zulu eDM.

Zulu Labs grants to the User a non-exclusive right during the term of this agreement to use the services pursuant to the terms and conditions set out herein. At all times, the ownership rights remain with Zulu Labs or its third party suppliers, as the case may be.

### Zulu eDM Services

Zulu Labs provides Zulu eDM as an electronic direct marketing (eDM) platform, data and file storage relating to campaign management and support to the Users.

Users can and are not limited to:

- Uploading and segmenting their marketing database
- Creating marketing segments and database fields
- Creating email marketing templates
- Creating SMS marketing templates
- Sending and receiving SMS campaigns
- Send email marketing campaigns
- Generating campaign and summary analytics

For more features and benefits please refer to the [www.zuluedm.com](http://www.zuluedm.com) and <http://support.zululabs.com> web sites.

The User acknowledges Zulu eDM does not create or publish any content for the User. The User further recognizes that Zulu eDM does not rent or sell email lists. Zulu eDM retains its right to cancel and delete an account if the User violates any of the policies explicitly published in 'Terms of Use', 'Privacy Policy', 'Prohibited Content' and 'Anti-spam' policy. Zulu eDM disclaims all copyright these and other right in such content and all responsibility for them.

## Eligibility

Our eDM Platform Services are available only to corporations and other organizations capable of legally binding contracts under applicable law. If you do not meet the criteria, please do not attempt to use the Services. If applying remotely, the User acknowledges providing true accurate, current information about himself / herself as requested by the sign up registration or billing process.

Zulu eDM may refuse to offer the Services to any person and may change the criteria for eligibility, at any time, and is subject to its sole discretion. Zulu eDM holds the right to terminate your account without refund and your rights to use the services if there are reasonable grounds to believe that any data you provide is or becomes untrue, inaccurate and not current or is incomplete.

## Description of Services

You understand and agree that the service is provided "AS-IS" and that Zulu eDM assumes no responsibility for the timeliness, deletion, miss-delivery or failure to store any user communications or personalization settings.

Zulu eDM provides its member's access to its various resources as agreed in the terms and conditions while signed-up. Unless explicitly stated otherwise, any new features that augment or enhance the current service, including the release of new Zulu eDM features shall be subject to the 'Terms of Use' You are responsible for obtaining access to your Zulu eDM account by paying monthly fees as a specified or agreed upon and that access to the internet may involve third party (Internet Service Provider).

In addition, you must provide and are responsible for all the equipment necessary to access the service.

## Definitions

In these terms and conditions, the expressions we, us and our, are a reference to Zulu eDM.

**Zulu Labs** This refers to the company that develops and owns the Intellectual Property of Zulu eDM.

**Web Application:** This refers to Zulu eDM product.

Website:	The Zulu eDM website :- www.zuluedm.com
Support Desk	The support application website: - <a href="http://support.zululabs.com">http://support.zululabs.com</a>
Services:	Use of the web application or any other products or support as offered by Zulu eDM.
Users:	Partners, Partner's clients or Members of Zulu eDM.

## Terms of Service

You agree to be bound by and become a party to all the terms of this Agreement by using the web application or other offered services. If you do not agree to the terms of this Agreement, do not use the web application or services in any manner whatsoever.

- a. The web application is protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties.
- b. The web application may be used only for lawful purposes. Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws.
- c. You agree that you are solely responsible for the content of all visual, written or audible communications used or sent by you.
- d. You agree that you will not use the web application to send unsolicited mass mailings.
- e. You further agree not to use the web application to communicate any message or material that is harassing, libellous, threatening, obscene, or indecent, would violate the intellectual property rights of any party or is otherwise unlawful, that would give rise to civil liability, or that constitutes or encourages conduct that could constitute a criminal offense, under any applicable law or regulation. Although Zulu eDM is not responsible for any such communications, Zulu eDM may delete any such content of which Zulu eDM becomes aware, at any time without notice.

## Member Service

Member Service means the Zulu eDM online member service, including but not limited to the proprietary or administration software provided by us to any Partner, Licensee or Member, or any rights of access to our web site and its products.

## Use and Delivery of Services

Use and delivery of the web application or services is subject to the condition that will not be used for any activity that breaches the terms as listed in this document.

If you breach this clause, Zulu eDM shall have the right to suspend or terminate the web application or services immediately without notice. You shall keep Zulu eDM fully indemnified from and against all costs, claims, liabilities, and demands, relating to any breach of this clause.

## Usernames and Passwords

You are responsible for maintaining the confidentiality of Usernames and Passwords. Passwords must be between 8-16 characters, include at least 1 number, 1 capital letter and must not contain your username.

You agree to immediately notify Zulu eDM of any unauthorised use of your account of which you become aware. Otherwise, all guarantees as to the web application performance given by Zulu eDM to you shall be suspended.

## System Back-ups

The web application is backed up once every 24 hours. The user may request a back-up to be reinstated through the Support Desk. Fees will be chargeable for this service.

## Amendments to Terms and Conditions

We reserve the right to amend these terms and conditions from time to time. Amendments will be effective immediately upon notification on this web site or within the members services area. Your continued use of the web site and members services following such notification will represent an agreement by you to be bound by the terms and conditions as amended.

## Grant of Licence

Zulu Labs Australia grants to the member a non-exclusive right during the term of this agreement to use the Member Services pursuant to the terms and conditions set out herein. Your use of the Member Services confers no title or ownership in the Member Services. All ownership rights remain in Zulu Labs Australia.

## Membership

In order to be able to access the information offered in the Member Services area, you must become a member. To become a member, you must complete your registration details in the manner described on the web site.

We reserve the right to terminate your membership at any time if you breach these terms and conditions.

You agree to ensure that your registration details are true and accurate at all times. Specifically, you must notify us of any change to the registration details as originally supplied.

You agree not to use our products or services for any unlawful purpose (whether known or not) or in any manner which may infringe or violate any third parties rights.

You further agree that you will not use our service to transmit or upload any harmful files or unsolicited e-mail addresses. You further agree that you will not use our service to transmit any unsolicited messages.

In the event that you, any one logged into your account, or in the case of a Partner, any member within your account, causes any IP address owned or managed by Zulu eDM and/or Zulu eDM to be listed on any blacklist e.g. SORBS, you irrevocably agree to pay \$250 per IP address listed and all fees associated with its removal.

You agree to use our services in an acceptable manner where your use is concurrent with the expected usage of our member services. You further agree not to upload files for distribution via other electronic means or any other usage that may be considered unfair, deceptive or illegal or which contains prohibited or potentially prohibited content which is (or would be) classified RC or X by the Classifications Board or classified R by the ABA and which must comply with any other applicable law.

You agree that you are solely responsible for complying with any law (whether in existence now or in the future) which may apply to you or us, which is in any way is connected with the use, or otherwise, of our products or services.

Upon registration, you will be provided with a password and account designation. You must not disclose any user ID, password or other log in information to any person.

Member guarantee that the subscriber database or lists being uploaded into their account meets the country in which the member organization resides Anti SPAM and Privacy laws. Failure to do so will result in immediate termination with any data held for criminal investigation if required to do so by law.

## FREEMIUM or Zulu eDM FREE Accounts

Zulu eDM reserves the right to enforce the placement of advertising in nominated sections of each campaign sent using Zulu eDM. This includes SMS, email any other service

The member must ensure industry information is accurate as Zulu eDM will try to ensure non-compete advertising however takes no responsibility for possible conflicting advertisements.

Your FREE account may be shut down due to the following reasons:

- In activity
- Incomplete My Task activities
- Unsegmented subscriber database

FREE accounts come with upload restrictions and sending limits to deter criminals from being encouraged compromise member accounts. These can be lifted by upgrading or under special circumstances

## Fees & Pricing

You agree to pay for our services in the manner specified on the web site or any other document that specifies pricing. Zulu eDM reserves the right to adjust any pricing for any of its products and services.

Zulu eDM will inform members of [www.zuluedm.com](http://www.zuluedm.com) such adjustments at which time the member has the option to terminate their membership as described under 'Termination of Access' within these Terms and Conditions.

## Cancellation due to Error

You acknowledge that despite our reasonable precautions, products offered by us may be listed at an incorrect price or with incorrect information due to a typographical error or like oversight. In these circumstances, we reserve the right to cancel the transaction, notwithstanding that your order has been confirmed and your credit card has been charged. We reserve this right up until the time of delivery of supply of the services to you. If a cancellation of this nature occurs after your credit card has been charged for the purchase, we will immediately issue a credit to your credit card account for the amount in question.

## Account Lock-out

Failure to make payment when due will result in you access to your account being prevented until payment is made. If payment is not made within 28days of the due date then Zulu eDM will delete your account and any data of files that were contained within the system.

## Third-party Providers

No data that the member provides into the member service will be shared with Third-party Providers. Once messages have left the domain to be transported to subscribers then the information supplied to the delivery channels is no longer within the control of Zulu eDM.

## Illegal and Unsavory Activity

If the member is found to be using Zulu eDM to transmit:

- Commercial SPAM (unsolicited messages)
- SPOOF or PHISING messages
- Pornography or material deemed to be illegal
- Religious messages designed to support inhumane activities, terrorism or violence; or
- Any other unsavory activities

Zulu eDM will cancel the account immediately and refer the matter to the relevant authorities in relevant jurisdictions.

## Refunds & Billing Policy

All Zulu eDM accounts are invoiced at the beginning of each calendar month. Invoices also contain any additional usage charges incurred during the previous month. If you have been billed incorrectly or have a payment dispute please email our accounts team at [accounts@au.zululabs.com](mailto:accounts@au.zululabs.com) with your query.

We aim to have all disputes and refunds processed within 30 business days.

## Network Security

Violations of system or network security are prohibited, and may result in criminal and civil liability. Zulu eDM will investigate incidents involving such violations and will cooperate with law enforcement if a criminal violation is suspected.

## Restrictions

You have no right and will not, nor will you authorize or assist others to:

- a. produce, manufacture, distribute or copy all or any portion of the web application, except as expressly allowed in this Agreement,
- b. disassemble, reverse engineer or decompile all or any portion of the web application, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation,
- c. modify, translate, adapt or alter all or any portion of the web application to create derivative works,
- d. make use of "framing" or other means of redirecting content,



- e. license, sublicense, assign, transfer, rent, lease, sell, encumber or otherwise transfer title or any other rights in all or any portion of the web application.

You will indemnify Zulu eDM against any loss related to your failure to conform to the requirements of this section.

## Intellectual Property

The web application contains proprietary Content and/or Software of Zulu Labs Australia and is protected by copyright and other laws respecting proprietary rights. The web application also may contain similarly protected licensed proprietary material of other Licensors.

You may not use the web application except as expressly permitted under this License Agreement and as provided for under Australian copyright laws. All images, text, programs, and other materials found on the website are protected by Australian and international copyright laws and other laws. Any use - without the express written consent of Zulu Labs Australia - of the images, text, programs, or other materials found on the web site is strictly prohibited.

You acknowledge that you retain ownership of your database information. You acknowledge such rights do not extend to any resources, program code, technical knowledge, or any intellectual property provided by Zulu eDM in the creation or hosting, of the web application.

## Copyright

Zulu eDM and its suppliers, as applicable, retain ownership of all proprietary rights, notices and marks in, or displayed by, the web application.

You will not remove, deface or obscure any of Zulu eDM's or its suppliers' copyright or trademark notices or legends or other proprietary notices on or in the web application.

The rights granted here are an expansion of the rights granted under the Copyright Act and do not include any rights to reproduce in whole or part the web application, the website, or materials contained therein.

No part of the web application may be duplicated in any medium or format beyond the express terms of this Agreement without prior written authorization from Zulu eDM.

Any use not authorized by this Agreement is prohibited under Australian and International copyright law, and is subject to severe civil as well as criminal penalties.

## Privacy Policy

We undertake to comply with the terms of our privacy policy, and where applicable extends to any customer database records within your account, which is annexed to these terms and conditions.

## How we handle e-mails

We will preserve the content of any e-mail you send us if we believe we have the legal requirement to do so. Your e-mail message content may be monitored by us for trouble-shooting or maintenance purposes or if any form of e-mail abuse is suspected.

## Security of Information

Unfortunately, no data transmission over the Internet can be guaranteed as totally secure. Whilst we strive to protect such information, we do not warrant and cannot ensure the security of any information which you transmit to us. Accordingly, any information which you transmit to us is transmitted at your own risk. Nevertheless, once we receive your transmission, we will take reasonable steps to preserve the security of such information.

## Warranty

You understand and agree that the web application and services are provided "as is". Zulu eDM makes no warranty or representation regarding the results that may be obtained from the use of the web application or services.

Use of the web application or services, including downloads is at your sole risk.

Zulu eDM makes no representations or warranties concerning any websites outside of Zulu eDM's control that may be accessible from the web site (either by link, frame, or any other means ("Linked Site")).

Any link, frame, or any other means to access any linked site provided by Zulu eDM or otherwise appearing on the web site does not constitute Zulu eDM's endorsement, recommendation, or acceptance of any responsibility for the content or operators of that linked site.

## Limitation of Liability

To the maximum extent permitted by applicable law, in no event will Zulu eDM or its owners, affiliates, suppliers and resellers be liable for any incidental, consequential, special, exemplary or indirect damages, lost business profits, business interruption, or loss, damage or destruction of data, or any other pecuniary loss or damage arising out of the use of or inability to use the web application or services or the provision of or failure to provide technical or other support services, or any other legal theory, regardless of the form of action, whether in contract, tort (including negligence),

breach of warranty or otherwise, even if Zulu eDM, its affiliates, owners, suppliers or resellers have been advised as to the possibility of such damages.

While Zulu eDM and its licensors attempt to include accurate and complete content and error-free web applications, occasional errors or omissions may occur. Upon notice, Zulu eDM will make reasonable efforts to correct these errors or omissions, but it is not obligated to do so.

## Disclaimer of Professional Advice

Zulu eDM does not warrant or guarantee the accurateness, completeness, adequacy or currency of the information contained in or linked to the web site. Such information does not constitute legal advice or recommendations under any circumstance. Your use of information on the web site or materials linked to the web site is entirely at your own risk.

If you or any user in your organization requires legal advice or other professional assistance, users are urged to consult legal or other professional advisors.

## Force Majeure

Zulu eDM shall not be held responsible for any delay or failure in performance of any part of this Agreement to the extent such delay or failure is caused by fire, flood, explosion, earthquake, war, strike, embargo, government requirement, civil or military authority, act of God, Internet traffic congestion, or other similar causes beyond its control and without the fault or negligence of Zulu eDM or its affiliates.

## General

You will not assign or transfer any part or all of this Agreement or any of your rights or obligations hereunder without the prior written consent of Zulu eDM.

Zulu eDM may change the terms of this Agreement at any time by posting modified terms on its website.

## Account Hold or Suspension

You may request your account to be suspended for a specific period of time. We require the request in writing and you will be charged an account holding fee of \$5.00 (Inc GST) per month for us to keep all of your data within your system. A minimum charge of 6 months (\$30.00 ex GST) applies.

## Termination of Access

You may request your account to be terminated at any time. The facility to do so is available within each Zulu eDM account. If for some reason this facility is not available you are required to contact Zulu eDM in writing to request the termination. It is your responsibility to ensure any outstanding payments are paid in full or Zulu eDM has the right to initiate legal action to ensure any outstanding monies are paid. It is your responsibility to retrieve your data before the account is terminated. Any loss of data after this time is no longer the responsibility of Zulu eDM.

# Privacy Policy

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This Privacy Policy applies to the Zulu Labs Australia Pty Ltd (ABN 7913 9333 949) ("Zulu Labs").

The terms "we", "us" or "our" means Zulu Labs or a Relevant Related Company (where applicable).

We are bound by the National Privacy Principles ("Principles") of the Privacy Act, 1988 (Cth) and are committed to protecting personal information we may hold at any time in respect of any individual, in accordance with the requirements of those Principles. "Personal information" for the purposes of this Privacy Policy is information about and which identifies individuals. It includes information obtained from an individual or a third party and, for individual credit applicants and guarantors, includes anything about credit worthiness, standing, history and capacity which, under and in accordance with the Privacy Act may lawfully be exchanged. In general, we will not use or disclose personal information collected about you otherwise than for a purpose set out in this Privacy Policy, for a purpose you would reasonably expect, a purpose required or permitted by law, or a purpose otherwise disclosed to, or authorised by, you.

We may, in connection with particular services we offer or provide to you, make other privacy disclosures to you or seek your authority to use your personal information in ways which are different from or more specific than those stated in this Privacy Policy. In the event of any inconsistency between the provisions of this Privacy Policy and those other disclosures, the other disclosures will prevail.

## Personal Information Collected before 21 December 2001

The National Privacy Principles came into force on 21 December 2001 but some of the Principles have application to personal information collected prior to as well as after that date. This means that for personal information we hold, which was collected prior to 21 December 2001, we will, in accordance with those particular Principles:

- take reasonable steps to ensure that such information, if used, is accurate, complete and up-to-date;
- take reasonable steps to protect it from misuse, loss or unauthorised access, use or disclosure;
- provide you with access to the information if we still use it;
- not use any government identifier to identify you; and
- only transfer such information overseas with your consent or as authorised by the Principles. Except in so far as this Privacy Policy further addresses the particular Principles reflected in those five matters, the remainder of this document is concerned with personal information which is collected on or after 21 December 2001.

## Collection of Personal Information

We will not ordinarily collect any information about you except where you provide it to us or it is provided to us with your authority.

The types of personal information we collect generally includes your name, address, telephone number, email address and shipping details.

In certain circumstances, we may also collect personal information about you which is sensitive. Sensitive information includes information about your health, religious or philosophical beliefs, membership of professional or trade associations or a criminal record. Unless the collection of sensitive information is required or permitted by or under law, we will obtain your consent to its collection. If the sensitive information relates directly to your ability to meet a financial obligation to us, you consent to our collection of it.

We will collect personal information directly from you when you open an account with us, complete an application form for one of our products or services, deal with us over the telephone or in person, send us a letter or visit our website. We may, for purposes of security, training, or information or transaction verification, listen to and/or record telephone calls to which you are a party with us.

On occasions, we may need to collect personal information about you from third parties, such as credit reporting agencies, our business alliance partners, your agents or third party brokers. If your consent to this collection is required by law, we will first obtain your consent prior to collecting the information.

We only collect personal information about you that is necessary for our functions and activities and, ordinarily, you will be told the purposes for which we collect that information when it is collected.

As a general rule the collection of your personal information will be necessary for us to provide a product or service to you or to maintain our relationship with you.

Additionally, the purposes for which we will generally collect and use your personal information will include:

- complying with legislative and regulatory requirements;
- considering any application you make to us;
- performing our administrative operations, including accounting, risk management, record keeping, archiving, systems development and testing, credit scoring and staff training;
- managing our rights and obligations in relation to external payment systems;
- conducting market or customer satisfaction research;
- developing, establishing and administering alliances and other arrangements (including rewards programs) with other organisations in relation to the promotion, administration and use of our respective products and services;
- developing and identifying products and services that may interest you; and
- (unless you ask us not to) telling you about products and services.

We also advise that each time our website is visited, we use cookies to record the date and time of access to the site and any information read or downloaded. The details recorded by the cookies are

not information which identifies the user and therefore is not personal information. A cookie is a small text file placed on your computer hard drive by a web page server, which can then be accessed by our web servers. You may configure your web browser not to accept cookies, however this may mean that you are not able to make full use of our website.

## Personal Information About Third Parties

If at any time you supply us with personal information about another person (for example, a referee or a person to whom you may wish a payment to be directed), you should ensure that you are authorised to do so and you must agree to inform that person who we are, that we will use and disclose their personal information and that they may gain access to their personal information should we hold it.

## Use and Disclosure of Personal Information

We will not use or disclose information collected about you other than for a purpose made known to you, a purpose you would reasonably expect, a purpose required or permitted by or under any law or a purpose otherwise authorised by you.

You authorise us to disclose necessary information to related companies and to any agents or contractors who provide services to us in connection with the provision of products or services you have sought from us.

These parties are prohibited from using your personal information except for the specific purpose for which we supply it to them.

Subject to what is permitted by law, the types of third parties we may disclose your personal information to include, where relevant:

- credit reporting agencies;
- our agents, contractors and external advisers whom we engage from time to time to carry out, or advise on, our functions and activities;
- your agents and contractors, including your finance broker, builder and settlement agent and your legal or financial adviser;
- your executor, administrator, trustee, guardian or attorney;
- your referees;
- regulatory bodies, government agencies, law enforcement bodies and courts;
- any person or organisation who introduces you to us;
- other organisations with whom we have alliances or arrangements (including rewards programs) for the purpose of promoting our respective products and services (and any agents used by us and our business partners in administering such an arrangement or alliance);
- anyone supplying goods or services to you in connection with a rewards program associated with the facility;

- debt collecting agencies;
- other financial institutions;
- external payment systems operators;
- any mortgage insurer used by us and any reinsurer of any such mortgage insurer;
- your and our insurers or prospective insurers and their underwriters;
- any person to the extent necessary, in our view in order to carry out any instruction you give to the by us;
- (unless you tell us not to) other organisations (including our related bodies corporate) and their agents for the marketing of specific products and services.

In some cases, we may need to transfer your personal information overseas. If we believe that the overseas third party is not subject to privacy obligations equivalent to those which apply to us we will seek your consent to transfer the information, except where the National Privacy Principles do not require us to do so.

## Your Access to your Personal Information

If at any time you wish to know what personal information we are holding about you, you are welcome to apply for your details by telephoning us.

Under certain circumstances, we may not be able to tell you what personal information we hold about you. This includes where:

- it would have an unreasonable impact on the privacy of other individuals;
- the information relates to legal proceedings with you;
- the information would reveal our commercially sensitive decision-making process; or
- we are prevented by law from disclosing the information, or providing access would prejudice certain investigations.

We will take reasonable steps to ensure that your personal information is accurate, complete and up-to-date. If at any time you believe that personal information that we hold about you is inaccurate, incomplete or out of date, please advise us by telephoning us

## Security of your Personal Information

We maintain strict procedures and standards and take all reasonable care to prevent unauthorised access to, and modification and disclosure of, your personal information. We will take all reasonable steps to protect your personal information from misuse and loss.

We also protect the security of your personal information when transmitted over the Internet. We use a Secure Socket Layer (SSL) to transfer personal information between you and our web servers with relation to online payment details, and GPG encryption when we transfer data to third parties. However no data transmission over the Internet can be guaranteed as fully secure and accordingly, we cannot guarantee or warrant the security of any information you send to us using our on-line forms or products. You submit information over the Internet at your own risk. If we no longer need your information, we will destroy or de-identify it.



## Direct Marketing

We adhere to the Direct Marketing Code of Conduct produced by ADMA.

We will use your personal details, including your email address, to provide you with information, specific promotions and products that may be of interest to you. We also provide your details to other organisations (including our related companies) but only for specific marketing purposes.

If at any time you do not wish to receive further marketing information, you have the option to ask us not to send you any further information about products and services and not to disclose your information to other organisations for that purpose. You may do this by telephoning us.

## Government Identifiers

We do not use your tax file number, Medicare number, pension number or any other government identifier as your account, policy or application number. We will only use and disclose these numbers for the purposes required by law.

## Complaints about Breaches of Privacy

If you believe that the privacy of your personal information has been compromised or is not being adequately protected, you should contact us by telephoning us. We will make every effort to resolve your complaint internally.

If we do not resolve your complaint to your satisfaction, you may apply to the Federal Privacy Commissioner to have your complaint investigated. For more information about how you may lodge a complaint with the Federal Privacy Commissioner, please contact the Commissioner's hotline service on 1300 363 992.

## Changes to this Privacy Policy

This statement sets out our current Privacy Policy. It replaces any of our other Privacy Policies or website Privacy Policy to date.

Please note that this Privacy Policy may change from time to time. Our current Privacy Policy is available from our website, [www.platforminteractive.com.au](http://www.platforminteractive.com.au) or at or by telephoning us.

We encourage you to periodically review our Privacy Policy for any changes.

## Our Internet Website

This Privacy Policy applies to any website operated by us under the domain name

\*.zululabs.com

\*.zuluedm.com

\*.zuluelearning.com

\*.theedmfactory.com

("The Zulu Labs Websites").

When you use a link from the Zulu Labs Websites to the websites of third parties, those websites are not subject to our privacy standards. Those third parties are responsible for informing you of their own privacy policies.

Our payments provider, Ematters Pty Ltd, operates the SSL certificate we use for online credit card payments. Please see the Ematters web site, <http://www.ematters.com.au> for their privacy and security policy.

If personal information about you is collected by third parties on any websites you have accessed through our website, we may also collect or have access to that information as part of our arrangement with those third parties.

## Contacting Us

If you have any questions regarding this Privacy Policy or would like more information about the way we manage your personal information, telephone us on +61 3 9001 1590.